Lincoln Financial® | Southwest General Partnering with University Hospitals

Caring support and assistance when you travel



Lincoln *TravelConnect*® services offer security and reassurance — helping make travel less stressful. If you're enrolled in life and/or accidental death and dismemberment insurance, *TravelConnect* services are available to you and your loved ones 24 hours a day, seven days a week.

Services you can count on during an emergency

You'll have dedicated support if you face an emergency when you're 100 or more miles from home. *TravelConnect* helps:

- Arrange travel if you're injured and need emergency evacuation to a medical facility
- Manage travel for a companion and/or your dependent children, including transportation expenses and accommodations of a qualified escort
- Plan and pay for a safe evacuation due to natural disaster or a political or security threat
- Arrange transportation of a deceased traveler
- Secure emergency pet return and/or boarding and vehicle return

Ongoing support when you're far from home

From planning the trip until you're home, *TravelConnect* services can assist you with:

- Medical records requests
- Medication and vaccine delivery
- Medical, dental, and pharmacy referrals
- Corrective lenses and medical device replacement
- Legal consultation
- Recovering lost or stolen documents or luggage
- ID recovery assistance
- Language translation services
- Destination information

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TravelConnect®

Lincoln Financial®

GLOBAL ASSISTANCE PROGRAM

Provided by On Call International
Medical, security, and travel assistance services
for participants traveling 100 or more miles from home

Visit **MyOnCallPortal.com** and enter Group ID **LFGTravel123** to access plan documents, international calling instructions, and destination information.

Lincoln Financial®

Your tomorrow.
Our priority.®

For a complete list of *TravelConnect* services, go to MyOnCallPortal.com and enter Group ID LFGTravel123.

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TravelConnect® services are provided by On Call International, Salem, NH. On Call International is not a Lincoln Financial company and Lincoln Financial does not administer these services. Each independent company is solely responsible for its own obligations.

On Call International must coordinate and provide all arrangements in order for eligible services to be covered. Coverage is subject to contract language that contains specific terms, conditions, and limitations, which can be found in the program description.

The *TravelConnect*® program is not available to insured employees and dependents of policies issued in the states of New York and Washington. Access Only program available to insured employees and dependents of policies issued in the states of Missouri and Texas. Benefits provided under the Access Only program exclude payment for paid services. **Not available in New York and Washington.**

If you need medical, security, or travel assistance, regardless of the nature or severity of your situation, contact On Call International 24 hours a day:

Call collect from anywhere in the world:
603-328-1955
Call toll-free from the U.S. or Canada:
866-525-1955
Email: mail@OnCallInternational.com

Global assistance services must be coordinated and approved by On Call in order to be covered.

See your plan description for full terms and conditions of the services offered in your plan.

On Call International
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