Mutual Health Services Find a Provider

Finding Care and Estimating Costs

Mutual Health Services Find a Provider makes it easy to compare doctors, facilities and estimated costs so you can make the best decision for your health and wallet.

How to Get Started

1. **If you are a new or existing member**: Register or log in to MutualHealthServices.com and select My Health Plan in the Inquiry tab.

   If you are a dependent: Log in to My Health Plan at MedMutual.com/Member.

   Note: If this is your first time logging in as a dependent, you will need to register at MutualHealthServices.com before registering and logging in to My Health Plan at MedMutual.com/Member.

2. Select Find a Provider & Cost Estimates from the links section in the middle of the page or select Resources & Tools from the three-line menu icon at the top of the page.

3. Choose the Medical + Costs tile.

How to Search for In-network Doctors and Facilities

Search for in-network providers by name, specialty, location and more. Search results are customized to your plan and based on your home address, or you can choose to search from a different location. Select one of the following to begin:

- **Doctors by name:** See locations, network status and a specific doctor accepts new patients.
- **Doctors by specialty:** Find doctors in your network who specialize in certain conditions.
- **Places by name:** See address, hours, network status and other important information.
- **Places by type:** Search for in-network hospitals, labs or urgent care clinics near you.
- **Search all:** Search all categories by entering a name or phrase.
- **Advanced search:** Refine your search criteria based on location, languages spoken, which providers are accepting new patients, and more.

Once you make a selection, learn more by clicking **View Profile**, add the provider to a comparison list by checking the **Add to Compare**, or refine your search by clicking **More Filters**.

How to Compare Costs

Healthcare costs can vary by hundreds or even thousands of dollars depending on which doctor and facility you visit. Use MedMutual Find a Provider to understand your options and estimate your costs before you schedule an appointment or procedure. Because cost estimates are based on your benefit plan, you'll be able to see how costs may impact your annual deductible and out-of-pocket spending.

Select **Estimate Your Costs** to begin:

- Enter the procedure name or CPT code(s).
- Review the range of average costs within your search area.
- Compare the individual cost estimates for each matching provider.

Note: Estimates may be for just one part of a surgery or procedure. Some services like anesthesia and doctor's fees may be billed separately. To increase the accuracy of your cost estimate, ask your provider for all CPT codes involved in your procedure.

Some procedures or services covered by your plan may require prior approval. Please refer to your Summary Plan Description or contact Mutual Health Services Customer Care at the number on your ID card.

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