Important Notice for Employees in the
Southwest Retirement and Cash Balance Plan
April 2026

Federal law requires that you be notified annually that a statement of your estimated accrued pension benefit under the Southwest Retirement and Cash Balance Plan is available for review. This notice provides instructions on how to obtain that statement.

As a participant in the Plan, you can access your current accrued benefit and see estimates of your benefit amounts at alternate dates using the modeling tool via our secure website at https://eepoint.com/swg. You may access the modeling tool as often as you wish. When you create your account, you will need to provide: the last four digits of your Social Security number, your last name, and your date of birth. Look for the phrase "No account yet? Register here" to set up your account. This website incorporates multi-factor authentication as an additional security measure, so you will need to have a phone or email account readily available each time you log in.

Alternatively, you have the right to receive, free of charge, a pension benefit statement showing your current accrued benefit only. You may request a paper copy benefit statement once each year. If you would like a copy of your pension benefit statement, please contact the Southwest General Human Resources Department at (440) 816-8025 or mail your request to:

Southwest General Pension Center
Dept: SWG
P.O. Box 981911
El Paso, TX 79998

Your Contact Information
To make sure you receive your benefits and any benefit communications pertaining to the Plan, it is critical that you keep your contact information current. If you move after you terminate employment, please update your address information by calling us at (440) 816-8025. You must also keep us apprised of any changes to the following information:

- your name and address;
- your beneficiary's name and address; and
- any other contact information maintained by the plan.

Keeping this information up-to-date will ensure that you (or your beneficiary) receive your benefit payments as well as any important plan communications without undue delay.

You do not need to take any action as a result of receiving this notice.

If you have any questions, or if you believe you received this notice in error, please contact the Southwest General Human Resources Department at (440) 816-8025.

To learn more about the personal information we collect and how it is used, you can find our privacy policy at https://eepoint.com/swg.